

Dear Valued Partner,

SoClean is aware of ResMed's recent notification regarding use of ozone to clean its AirSense 10 device. SoClean has been discussing the potential impact of ozone cleaners with ResMed for some time, and we understand why this action was taken. As the market leader in sleep equipment maintenance products, patient health is our number one priority. Since 2012, SoClean has been providing patients with a product that helps keep their equipment fresh, so they can have peace of mind and remain in compliance with their individual therapy. SoClean is used by nearly two million consumers with a variety of sleep equipment. That is why we stand by our product. In fact, we are so confident in our SoClean product that if a patient uses a SoClean with a ResMed AirSense 10 that was purchased on or after February 1, 2020, in the unlikely event the AirSense 10 shows validated damage consistent with the use of ozone from our product, SoClean will cover the cost to repair the AirSense 10 during the initial two year warranty period of the AirSense 10, and for an additional year for a total of three years of coverage. Visit soclean.com/warranty beginning February 1st for details on how to register.

Please direct any questions regarding this matter to SoClean customer service.

As always, thank you for your business and continued support.

SoClean team

